

County Recovery Plan

Proposed State or Regional Gating Criteria

Satisfy Before Proceeding to Phased Comeback

SYMPTOMS

Downward trajectory of influenza-like illnesses (ILI) reported within a 14-day period

AND

Downward trajectory of covid-like syndromic cases reported within a 14-day period

CASES

Downward trajectory of documented cases within a 14-day period

OR

Downward trajectory of positive tests as a percent of total tests within a 14-day period
(flat or increasing volume of tests)

HOSPITALS

Treat all patients without crisis care

AND

Robust testing program in place for at-risk healthcare workers, including emerging
antibody testing

Core State Preparedness

TESTING & CONTACT TRACING

- Ability to quickly set up safe and efficient screening and testing sites for symptomatic individuals and trace contacts of COVID+ results
- Ability to test Syndromic/ILI-indicated persons for COVID and trace contacts of COVID+ results
- Ensure sentinel surveillance sites are screening for asymptomatic cases and contacts for COVID+ results are traced (sites operate at locations that serve older individuals, lower-income Americans, racial minorities, and Native Americans)

HEALTHCARE SYSTEM CAPACITY

- Ability to quickly and independently supply sufficient Personal Protective Equipment and critical medical equipment to handle dramatic surge in need
- Ability to surge ICU capacity

PLANS

- Protect the health and safety of workers in critical industries
- Protect the health and safety of those living and working in high-risk facilities (e.g., senior care facilities)
- Protect employees and users of mass transit
- Advise citizens regarding protocols for social distancing and face coverings
- Monitor conditions and immediately take steps to limit and mitigate any rebounds or outbreaks by restarting a phase or returning to an earlier phase, depending on severity

GUIDELINES FOR ALL PHASES - Individuals

CONTINUE TO PRACTICE GOOD HYGIENE

- Wash your hands with soap and water or use hand sanitizer, especially after touching frequently used items or surfaces.
- Avoid touching your face.
- Sneeze or cough into a tissue, or the inside of your elbow.
- Disinfect frequently used items and surfaces as much as possible.
- Strongly consider using face coverings while in public, and particularly when using mass transit.

PEOPLE WHO FEEL SICK SHOULD STAY HOME

- Do not go to work or school.
- Contact and follow the advice of your medical provider.

GUIDELINES FOR ALL PHASES - Employers

Develop and implement appropriate policies, in accordance with Federal, State, and local regulations and guidance, and informed by industry best practices, regarding:

- Social distancing and protective equipment
- Temperature checks
- Sanitation
- Use and disinfection of common and high-traffic areas
- Business travel

Monitor workforce for indicative symptoms. Do not allow symptomatic people to physically return to work until cleared by a medical provider.

Develop and implement policies and procedures for workforce contact tracing following employee COVID+ test.

Phase One

INDIVIDUALS

ALL VULNERABLE INDIVIDUALS should continue to shelter in place. Members of households with vulnerable residents should be aware that by returning to work or other environments where distancing is not practical, they could carry the virus back home. Precautions should be taken to isolate from vulnerable residents.

All individuals, WHEN IN PUBLIC (e.g., parks, outdoor recreation areas, shopping areas), should maximize physical distance from others. Social settings of more than 10 people, where appropriate distancing may not be practical, should be avoided unless precautionary measures are observed.

Avoid SOCIALIZING in groups of more than 10 people in circumstances that do not readily allow for appropriate physical distancing (e.g., receptions, trade shows)

MINIMIZE NON-ESSENTIAL TRAVEL and adhere to CDC guidelines regarding isolation following travel.

EMPLOYERS

Continue to ENCOURAGE TELEWORK, whenever possible and feasible with business operations.

If possible, RETURN TO WORK in Phases.

Close COMMON AREAS where personnel are likely to congregate and interact, or enforce strict social distancing protocols.

Minimize NON-ESSENTIAL TRAVEL and adhere to CDC guidelines regarding isolation following travel.

Strongly consider SPECIAL ACCOMMODATIONS for personnel who are members of a VULNERABLE POPULATION.

SPECIFIC TYPES OF EMPLOYERS

SCHOOLS AND ORGANIZED YOUTH ACTIVITIES (e.g., daycare, camp) that are currently closed should remain closed.

VISITS TO SENIOR LIVING FACILITIES AND HOSPITALS should be prohibited. Those who do interact with residents and patients must adhere to strict protocols regarding hygiene.

LARGE VENUES (e.g., sit-down dining, movie theaters, sporting venues, places of worship) can operate under strict physical distancing protocols.

ELECTIVE SURGERIES can resume, as clinically appropriate, on an outpatient basis at facilities that adhere to CMS guidelines.

GYMS can open if they adhere to strict physical distancing and sanitation protocols.

BARS should remain closed.

Per President Trump:

You have to wait 14 days of declining cases, of declining symptoms and hospital capacity that exists in case you have a rebound.

Governor Cooper Executive Orders

Executive Order 116 issued on March 10, declares a state of emergency

Executive Order 118 issued on March 17 limits operations of restaurants and bars

Executive Order 120 issued on March 23 closed k-12 schools through May 15, long term care limitations and guidance, suspends services at spas, barber shops, Hair Salons and Tattoo parlors

Executive Order 121 issued on March 27 is a stay at home order, reduces gatherings to 10 persons or less, in effect through April 29

Executive Order 131 issued on April 9 requires new social distancing policies for open retail stores, institutes mandatory protective measures for nursing homes

Section 1. Limiting the Sale of Food and Beverages, to Carry-Out, Drive-Through, and Delivery Only.

- (a) Pursuant to the following authorities, the Governor, in consultation and at the recommendation of the state Secretary of Health and Human Services, the State Emergency Management Director, and the State Health Director, orders the following limitations on the sale of food and beverages to carry-out, drive-through, and delivery only:
 - (i) Per N.C. Gen. Stat. §§ 166A-19.30(c),-19.31(b)(2), the Governor has authority to restrict or prohibit the operation of business establishments and other place to or from which people may travel or at which they may congregate;
 - (ii) Per N.C. Gen. Stat. § 166A-19.10(b)(4), giving the Governor authority to “cooperate and coordinate” with the President of the United States, who issued guidelines directing the reduction of the congregating of persons to no more than ten (10) people the President’s Coronavirus Guidelines for America, March 16, 2020, and this Order is cooperating therewith;
 - (iii) Per N.C. Gen. Stat. § 166A-19.12(3)(e), the Division of Emergency Management must coordinate with the State Health Director to revise the North Carolina Emergency Operations Plan as conditions change, including making revisions to set “the appropriate conditions for quarantine and isolation in order to prevent the further transmission of disease,” and the Emergency Management Director and State Health Director having done so, have recommended the Governor order the actions identified in this Section;
 - (iv) Per N.C. Gen. Stat. § 130A-20(a), the Secretary has determined an imminent hazard exists and that entities subject to this Section must limit the sale of food and beverages to carry-out, drive-through, and delivery only in order to abate the hazard, and has issued an order of abatement dated March 17, 2020;
 - (v) Per N.C. Gen. Stat. § 130A-145(a), the State Health Director is exercising quarantine

3. The Emergency Maximum Occupancy shall be posted in a conspicuous place.

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B. Social Distance Markings.

1. To encourage the minimum Social Distancing recommended by the Centers for Disease Control and Prevention ("CDC"), all operating retail establishments must clearly mark six (6) feet of spacing:

- a. In lines at cash registers; and
- b. In other high-traffic areas for customers, such as at deli counters and near high-volume products, inside the retail establishment.

All operating retail establishments must enforce these limitations.

2. In addition, operating retail establishments which have reached or expect to reach Emergency Maximum Occupancy must clearly mark six (6) feet of spacing in a designated line outside the establishment.

C. Cleaning and Disinfection. All operating retail establishments shall perform frequent and routine environmental cleaning and disinfection of high-touch areas with a disinfectant approved by the Environmental Protection Agency ("EPA") for SARS-CoV-2 (the virus that causes COVID-19).

D. Impact on Businesses Remaining Open. Section 2(C)(1) of Executive Order No. 121 allowed some businesses and operations to remain open only if they could maintain specified Social Distancing Requirements. These businesses and operations must now also meet the Additional Social Distancing Requirements specified in this Section to remain open.

Businesses or operations that received letters from the North Carolina Department of Revenue stating that they could continue to operate only if they satisfied the Social Distancing Requirements in Executive Order No. 121 must also satisfy the Additional Social Distancing Requirements to remain open.

∴ In addition, because the ability to practice the social distancing necessary to reasonably protect against COVID-19 is significantly reduced in certain establishments where individuals are in close proximity for extended periods of time, or service personnel are in direct contact with clients, personal care and grooming businesses, including but not limited to the following, are also ordered to close:

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- Barber Shops
- Beauty Salons (including waxing and hair removal centers)
- Hair Salons
- Nail Salons/Manicure/Pedicure Providers
- Massage Parlors
- Tattoo Parlors

County Recover Plan
Opening/Operating with Modifications
Updated 5/29/2020- Subject to change

AUTOMATIVE	BANKS
	SECU
Marshall Tag Office	First Bank
Ponders	First Citizens
Madison Auto Care	MIS.
Metco Tire and Auto	
English Auto Repair	French Broad Mobile Vet
Haney Towing	Mars Hill Farmers Market
Petersburg Transmission	Marshall Outdoor Buildings
Ogle Auto	Mars Hill Dry Cleaners
Johnson's Used Cares	Funeral Homes-Blue Ridge, Madison
Original Look Body Shop	Hardware Mars Hill
Ogle's Body Shop	Gentry Hardware
Mars Hill Motors	Town of Marshall
Honeycutt's Garage/ North Main Automotive	Town of Hot Springs
Blue Ridge Auto Works	The Farm Connection
	Long Term Care-Madison Health and Rehab, Elderberry
Gas Stations/Convenience Stores	Mars Hill Retirement Center
	Madison County Government
Exxon-Mars Hill, Marshall	Buckner Oil
BP	OA Gregory
Wolf Creek Market	French Broad Electric
Stanley's	Zink Power Equipment
Brush Creek Gas and Grocery	Heavens Best Carpet Cleaning
Marshall Quick Stop	Middle Fork Carp Lake
Sunoco	High Country Vapor & CBD
Shaw LP gas	Post offices
Walnut Service Center	Reclaim Madison
Sara Jo's Station	Comfort Inn
AmeriGas Propane	Value Prints
	Bluff Mountain Nursery
Insurance Companies	Highland Station Farmer's Market
	Tobacco Road
	Hot Springs Rafting
	Hot Springs Resort and Spa – Phones open up June 1 st .
	Laughing Waters Family Campground

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	French Broad Adventures
	TJ's Market
Farm Bureau	Non Profits
State Farm	
Madison Insurance Group	Beacon of Hope
Griffin Agency	Neighbors in Need
Nationwide	My Sister's Place
	Rotary Club
Manufacturing	The Lord's Harvest
PrintPac	The Baptist Association
Buchi	
Advanced Superabrasives	Pharmacies
Madison Manufacturing	
Darringer	Hot Springs Health Program
	Madison Pharmacy
Restaurants	CVS
	Ingles Mars Hill
Papa Nicks	Ingles Marshall
Stackhouse	
Little Creek Cafe	Retailers
High Ridge Barbecue	
Burger Parlor	Ingles, Mars Hill & Marshall
Zuma	Dollar General Hot Springs
Bojangles	NAPA, Mars Hill, Marshall
Laurel River Store	Family Dollar
Trust General Store (café closed)	By-Pass Automotive
Smokey Mountain Diner	CarQuest Auto Parts
Subway, Mars Hill, Marshall	Parker Farm Supply
Baa'd Sheep Burritos-food truck	Silver Mill and Feed
Oska	Madison Natural Foods
Trailside Bakery & Cafe	Laurel River Store
Vaste Riviere Provisions, LLC	HillyBilly Market
Dave's 209 (Food Truck Wednesday and Thursday)	Bluff Mountain Outfitters
Happy Cinco De Mayo	Burlap Boutique
Marshall Main Street Café'	Flow Gallery
Bonnie and Clyde's	Hot Springs Resort and Spa – Phones open up June 1 st .
Star Diner	
Madco Brewery	
Hickory Nut Gorge Brewery	
The Library Coffee Shop	
Wagon Wheel	

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Iron Horse	
Artisun Gallery	
Spring Creek Tavern June 2 nd	

Not Currently Operating

- Penland and Sons – can operate with social distancing and retail guidelines
- Dentists Offices – Dr. Steen & Snyder, French Broad Dentistry and MCHD per ADA guidelines
- Sandy Bottom Trail Rides
- Beauty Salons – Sandra’s Beauty Shoppe, Lisa’s Hair Salon, Mars Hill Barber EO 120
- Optometrist – Dr Susan Wise
- Waffle House Owner temporarily closed
- Natural Canvas Tattoo EO 120
- Wolf Laurel Country Club - can operate the golf course, with golfers remaining outside
- Fancy Foxx Finds – can operate with social distancing and retail guidelines
- VyVy Nails EO 120
- Blue Ridge Karate
- The Depot
- Madison County Arts Council
- The Pink Sleigh Christmas Shop
- HC Tire
- Norton's Tire
- The Pettlar
- Bee Fit
- Rafting and zip lining places
- Dimensions Dance Studio
- Pretzel business
- Bike shop Marshall
- Shadyside Florist
- Sweet Monkey
- Martial Arts
- Artisun Gallery and Café Owner temporarily closed
- Spring Creek Traven Owner temporarily closed
- Hardees Owner temporarily closed