

Animal Services Phase II Modified Opening

Madison County Animal Services reopened our facility to intakes on May 4th, 2020. We are operating on an appointment only basis, in order to comply with proper social distancing procedures for the safety of our citizens and our staff. We may ask you standard high risk questions such as: Do you have a fever? Have you traveled outside of the state? Have you had contact with anyone positive for COVID-19 or has a pending test result for COVID-19? Ect. We will not allow walk in's at this time. If you have an emergency, please call us ASAP so we can best assist you in a timely fashion.

Owner Surrenders: If you wish to surrender an animal, please call and request to be placed on the waiting list. We will give you a tentative date of when we believe we will have available space to care for your animal and will set up a time that works for you. We will ask you to fill out an Owner Surrender Questionnaire (Found here, in the green section of our webpage <https://www.madisoncountync.gov/animal-shelter.html>) and for you to bring that with you when you bring the animal in. If you are unable to have this beforehand, we will give you a copy to fill out in your vehicle. We will try to get as much information as possible, before you come to the shelter, to minimize the amount of time that you have to spend here. Please remember that you must be a resident of Madison County to surrender your pet.

Stray Animals: Stray animals will also be processed by appointment only. You must call ahead of time to ensure that we have space available and to set up a time to bring the animal in. Please remember that there is not a leash law in Madison County. If you pick up a stray animal, you are essentially taking responsibility for that animal and its care until we are able to bring that animal into our facility. If you wish to hang on to the stray animal until an owner can be found, that's great! We will set an appointment up for you to bring it in to be scanned for a microchip and gather your information should an owner come forward. In the meantime, please post a photo of the animal on our Facebook page or email it to us, along with the location found and your contact information.

Adoptions: Due to the continued closure of the spay/neuter clinic, we are only processing select adoptions and they are by appointment only. We ask that you be intentional about the specific animal you want to adopt. That means looking at our available animals online, call or email with any questions you may have regarding a specific animal, and then we will set up a time for you to meet that animal. We are not allowing walk thru and browsing at this time. Animals that are already altered will be processed as normal. Animals that are unaltered may be adopted with reference checks and a signed contract that you will have the animal altered at your expense within 45 days of adoption and you will send us proof of the spay/neuter within 45 days of adoption. Adoptions **will not** be processed on any female animal in heat or showing signs of coming into heat, animals that are pregnant or appear pregnant, and any purebred or bully breed dogs.

Rabies Vaccinations: We are offering rabies vaccinations Tuesday-Friday from 10:00am-4:00pm and Saturdays 10:00am-1:00pm by appointment. We will get as much information as possible over the phone before your appointment and we can vaccinate your dog in your vehicle. Cats will need to be brought into the shelter office for vaccines.

Animal Control: Animal Control Officers are proceeding with calls as normal. They have been instructed to ask citizens the high risk questions as they go out into the field.

Our staff will be following social distancing procedures, cleaning doorknobs, desks, ink pens, and other highly touched surfaces after each visit. Our staff is encouraged to wear a mask when assisting any member of the public and our visitors are encouraged to wear masks as well. If you have any questions regarding our Phase II policies, please feel free to reach out to Angela Davis, Animal Control Director at 828.649.3190. Thank you for your patience and understanding while we work through this together.