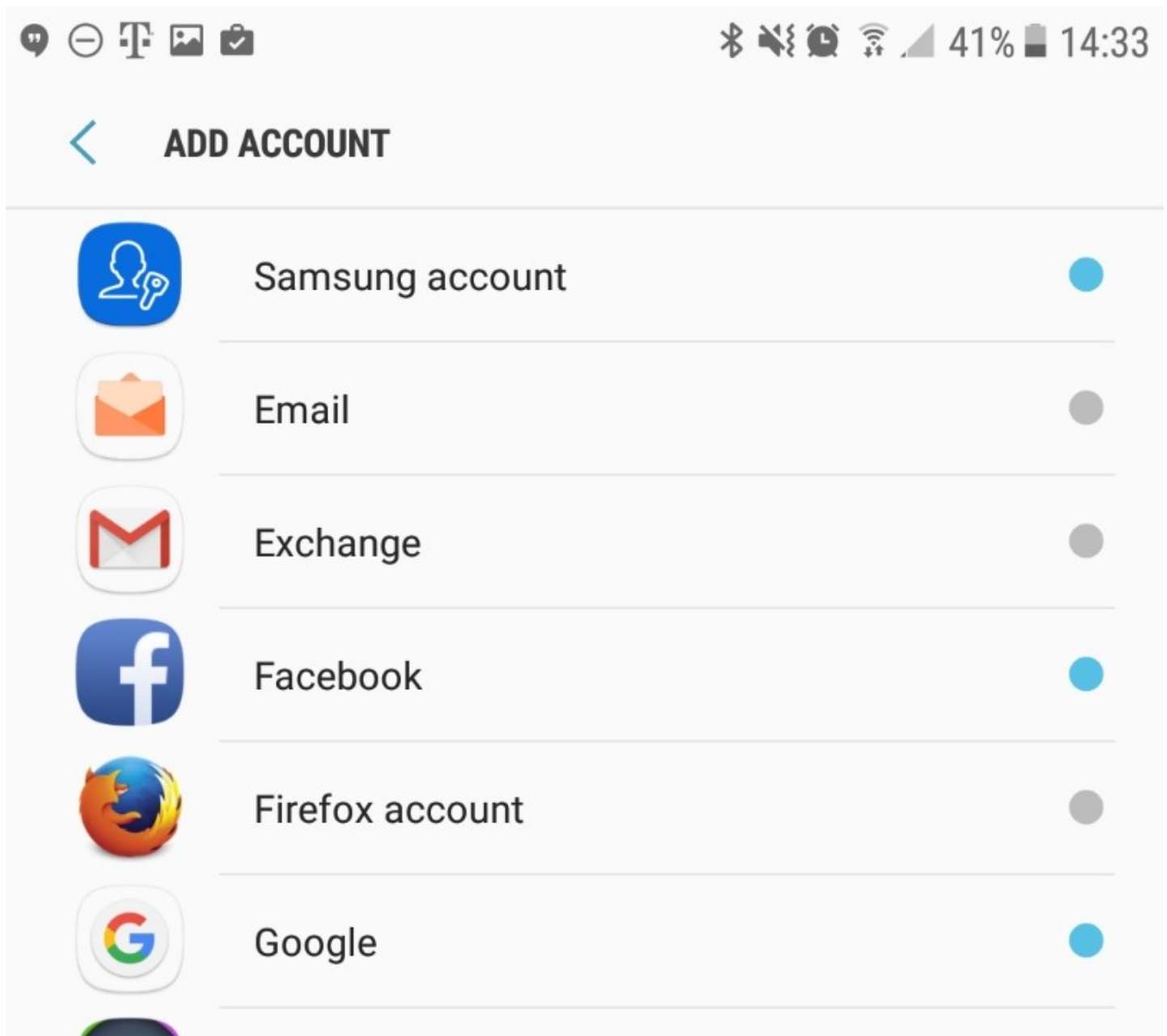


Android: Generic MobileSync Setup with Gmail App

1. Launch the Settings app on your device.
2. Once it launches, tap on **Accounts**.
3. Tap on **Add Account**.
4. Select **Exchange** as the Account Type



5. Enter your email address: **ppresnell@madisoncountync.gov**



92%

3:29



Add your email address

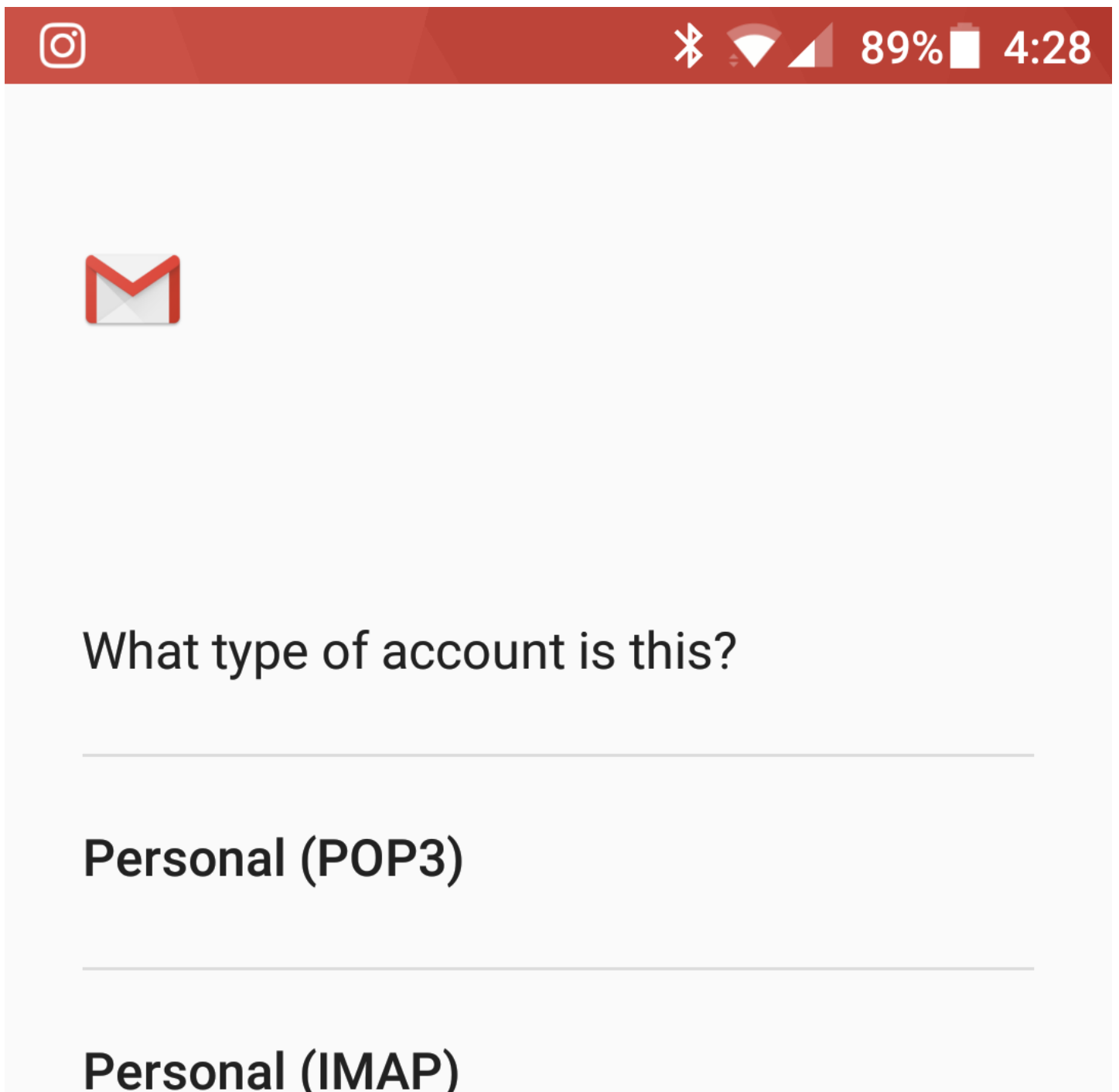
Enter your email

ppresnell@madisoncountync.gov

MANUAL SETUP

NEXT

7. On the account type chooser, select **Exchange**



Exchange

8. Enter the following settings:

Domain\username: ppresnell@madisoncountync.gov

Password: Your mailbox password

Server: mobilesync.emailsrvr.com

Port: 443

Security Type: SSL/TLS



Incoming server settings

Domain\Username

ppresnell@madisoncountync.gov

Password



Client certificate

None

[SELECT](#)

Mobile device ID

androidc1429731875

Server

mobilesync.emailsrvr.com

Port

443

Security type

SSL/TLS



[NEXT](#)

9. Tap **Next**

10. If prompted with this message, click **OK**

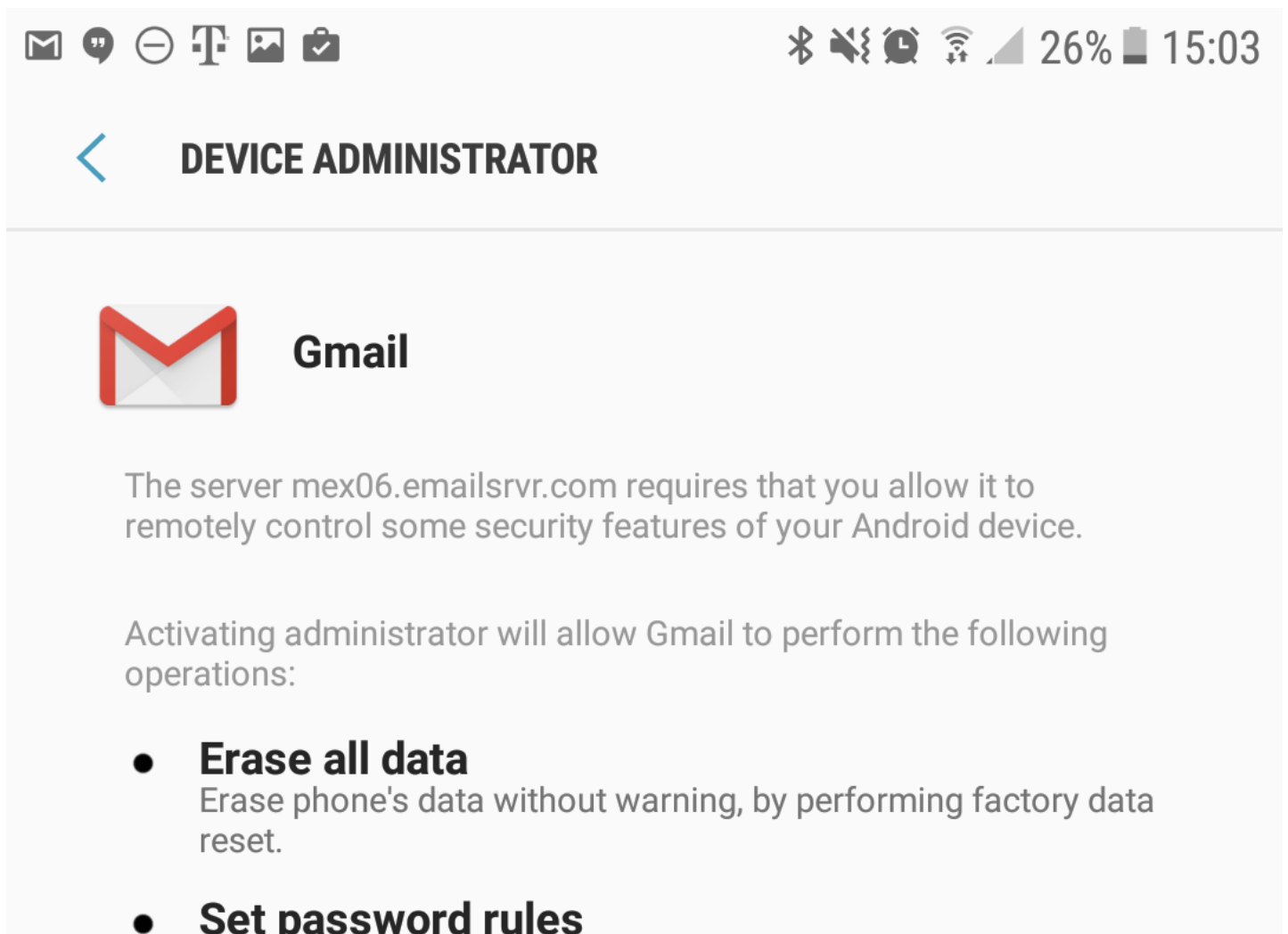
 **Remote security administration**



The server
mobilesync.emailsrvr.com re-
quires that you allow it to remotely
control some security features of
your Android device. Do you want
to finish setting up this account?


CANCEL **OK**


11. Tap **Next**

12. You will be prompted to Activate device administrator, tap on **Activate** at the bottom of the screen



  26% 15:03

 **DEVICE ADMINISTRATOR**

 **Gmail**

The server mex06.emailsrvr.com requires that you allow it to remotely control some security features of your Android device.

Activating administrator will allow Gmail to perform the following operations:

- **Erase all data**
Erase phone's data without warning, by performing factory data reset.
- **Set password rules**

Control the screen unlock password length and character restrictions

- **Monitor screen unlock attempts**

Monitor number of incorrect passwords entered when unlocking screen, and lock phone or erase all phone data if too many incorrect passwords are entered.

- **Lock the screen**

Control how and when the screen locks

- **Set screen unlock password expiration**

Control how frequently the screen unlock password must be changed.

- **Set storage encryption**

Require stored application data to be encrypted.

- **Turn off cameras**

Prevent use of all device cameras.

- **Turn off functions on lock screen**

Prevent the use of some functions while on the lock screen.

CANCEL

ACTIVATE

13. Type your name to finish, and tap **Next**



91%



3:34



Your account is set up and email is on its way!

Account name (optional)

Displayed on sent messages

NEXT

14. **You are all set!** Go back to the main menu, open the Gmail app and your messages should start syncing.
Please give it a few minutes to download data before troubleshooting.

Don't forget about your other devices! Click here (</setup/qa/>) to set up a computer, tablet, or phone.

Have another computer, tablet, or phone to set up? Go to <https://emailhelp.rackspace.com/>! We have set up articles for most current devices.